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CONVENTION BUREAU RECOGNIZES TOP MEMBERS-SUPPLIERS DURING MEET & DEAL EVENT

San Juan, April 19, 2005 --- The Puerto Rico Convention Bureau (PRCB) yesterday recognized The Westin Rio Mar Beach Resort, Golf Club & Spa and, Group Services, Inc. during the quarterly presentation of the Meeting Planners' Feedback Recognition Program. The presentation took place at the Payá restaurant during the PRCB's monthly Meet & Deal event for its members.



The two Bureau members-suppliers were recognized for the excellent feedback and high-ratings provided by meeting planners about their experiences in Puerto Rico. From left to right in the photo are: Armando Emmanuelli, director of sales for Puerto Rico for Westin Rio Mar Beach and, Ramón Sánchez, vice-president of marketing for the Bureau.

The Westin Rio Mar Beach received an overall average rating of 93 percent among the total number of clients that either booked or held a meeting at their premises between January-March 2005. Clients who evaluated the hotel cited the high level and quality of service, can-do attitude and excellent client relations in giving the property high-marks.

Group Services, Inc. received an overall average rating of 90 percent by meeting planners who enjoyed their services while in the Island. Meeting Planners who provided outstanding evaluations for the tour company mentioned that their expectations had been exceeded, the tour was great and the desk sitters were knowledgeable and friendly.

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Editor's Note:

The Puerto Rico Convention Bureau (PRCB) is a non-profit organization established in 1962 to drive meetings, conventions, trade shows and incentive groups to Puerto Rico. With offices in San Juan, Chicago, New York, Miami, and Washington DC, the Bureau strengthens Puerto Rico's competitive position in the Americas and abroad by increasing awareness of the Island's

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outstanding meeting facilities and services, and produces approximately \$83 million to the local economy. The Bureau can be reached electronically through the Internet at info@prcb.org or at its website www.meetpuertorico.com. The PRCB is the official marketing and sales agent for the new Puerto Rico Convention Center (PRCC) slated to open in late 2005. For more information on the new Convention Center visit www.prconvention.com. The Puerto Rico Convention Bureau, representing the capital city of San Juan, has been granted full membership as of January 2005 into BestCities.net, a global alliance of Bureaus that represent the highest standards of service in the meetings and convention industry. For more information, visit www.bestcities.net.



Sales and Marketing Agent for the new
Puerto Rico Convention Center

