



February 14, 2007

Mr. Manny Sanchez
Executive Director
Puerto Rico Convention Center District Authority
Building W-9 Old Naval Base Isla Grande
San Juan, Puerto Rico 00910-1269

Dear Manny:

I would like to take this opportunity to thank the Authority, and all of the folks involved, for helping myself and IMS in again producing successful Interphex, Medical Device, and Supply Chain & Logistics Puerto Rico events.

In the best of situations producing an event of this magnitude is a tremendous undertaking and your facility management crew of SMG did a supreme job in aiding us in that effort.

Thom Connors is a gentleman, a can-do person and a professional in every sense of the word. He is an extraordinary compliment to a beautiful facility. Claude Molinari was an integral part of the success and stuck with us every step of the way.

Your sales staff with Margaret Colon in the lead was always out and about and visible to customers and attendees alike.

Arleene Perez, Olga Coello, Debbie, Ilsa, Gabriel, David Padilla, MJ., Reyna and everyone else were all instrumental in handling their area of expertise as, well experts!!

My thanks to Kenny Sanchez for handling any utility issues and a special thanks to Pedro Ramirez and Ricky Sanchez for their attention to the customers needs, and especially for their attention to my little "eye problem". They can explain it to you!!

A big thanks to your in-house suppliers as well. Angel and David at Priority Networks and Domingo & Luis @ PSAV were always willing and able to do their part.

As I said on site, after 28 years of doing shows in more cities and facilities than I care to think about, it is a delight to work in such a beautiful facility in a beautiful city and with an extremely professional facility management crew.

Please give my thanks to everyone and if I have left anyone out it is through no other fault than the success of your latest endeavor, The Ficus Café and Nathaniel!

Again, thank you, and we at IMS look forward to the opportunity of working together again.

Sincerely,

Fred Stone
Inclusive Management Services, Inc.



cc: Thom Connors
Kevin Richards